



**ESSEX REGIONAL EDUCATIONAL SERVICES COMMISSION
TRANSPORTATION**

333 Fairfield Road
Fairfield, New Jersey 07004
Tel: (973) 405-6262 x235 / Fax: (973) 405-6566

LAURIE W. NEWELL, Ph.D.
Superintendent

IVELISSE VERAS
Acting Director

Busing Issues and Who to Contact

This list is to provide you with contacts to ensure resolution of any busing issues as soon as possible.

- **Missing Child – as this is an urgent concern, be aware that the school offices remain open until 4:00 p.m. at which time all buses should have returned to bus company terminal.**
 1. Call school first: Grandview School – 973-712-4400 x 1200
Gould School – 973-712-4400 x 1000
 2. If **NO** answer call ERESC: 973-405-6262 - offices remain open until 5:00 p.m.
 3. If **NO** answer call Board of Education business office: 973-712-4400 x 1025
 4. If **NO** answer call North Caldwell Police: 973-226-0800
- Item(s) Left on Bus – call ERESC: 973-405-6262 - ERESC
- **For All Bus Complaints call Jonathan Maya at ERESC –**
 - ***973-405-6262 x287 or j.maya@eresc.com***
 - Ex.: Driver misses stop or does not slow down; Issues with the service (i.e. driver behavior, etc.)
- **Issues with student or student behavior, or for change of address – call child’s school**
Grandview School – 973-712-4400 x 1200
Gould School – 973-712-4400 x 1000
- **Please allow time for a response. Aside from a missing child, if your issue is still not addressed after forty-eight (48) business hours, please send a letter to the Board of Education business office outlining all issues and steps taken to remedy situation.**