



**ESSEX REGIONAL EDUCATIONAL SERVICES COMMISSION
TRANSPORTATION**

Dr. Jacqueline A. Young Education Center
369 Passaic Avenue
Fairfield, New Jersey 07004

Tel: (973) 405-6262 x235 / Fax: (973) 405-6566

LAURIE W. NEWELL, Ph.D.
Superintendent

IVELISSE VERAS
Associate Director

GAYLE HUGHES-HORN
Assistant Director

Busing Issues and Who to Contact

This list is to provide you with contacts to ensure resolution of any busing issues as soon as possible.

- **Missing Child – as this is an urgent concern, be aware that the school offices remain open until 4:00 p.m. at which time all buses should have returned to bus company terminal.**
 1. Call school first: Grandview School – 973-712-4400 x 1200
Gould School – 973-712-4400 x 1000
 2. If **NO** answer call ERESC: 973-405-6262 - offices remain open until 5:00 p.m.
 3. If **NO** answer call Board of Education business office: 973-712-4400 x 1025
 4. If **NO** answer call North Caldwell Police: 973-226-0800
- Item(s) Left on Bus – call ERESC: 973-405-6262 - ERESC
- **For All Bus Complaints call Jonathan Maya at ERESC –**
 - ***973-405-6262 x287 or j.maya@eresc.com***
 - Ex.: Driver misses stop or does not slow down; Issues with the service (i.e. driver behavior, etc.)
- **Issues with student or student behavior, or for change of address – call child’s school**
Grandview School – 973-712-4400 x 1200
Gould School – 973-712-4400 x 1000
- **Please allow time for a response. Aside from a missing child, if your issue is still not addressed after forty-eight (48) business hours, please send a letter to the Board of Education business office outlining all issues and steps taken to remedy situation.**